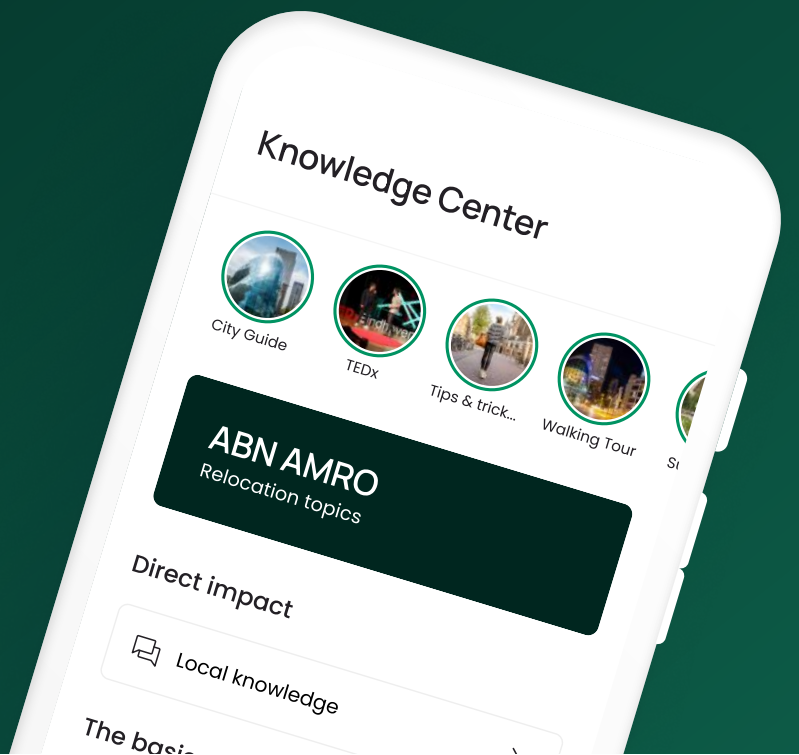


New partner update!

Human-driven employee relocation

Supporting HR and Global Mobility teams with our relocation solution since 2016.



What we offer

Our digital relocation solution is designed to ensure a hassle-free relocation of your international employee. Through a dedicated relocation coordinator and a 24/7 human-based chat, we provide an international employee with unlimited personal support.

Each relocation consists of the following services

Essential services

Specialists take a proactive approach to handle, guide, and manage everything for your new employee

Always included

- Arrange travel to new region
- Book your arrival transport
- Arrange registration with City hall
- Find temporary accommodation
- Apply for a health insurance
- Schedule obligated governmental (health) tests
- Open bank account
- Register for school/daycare (incl. child benefits)*

Variable, within 4 months service period.
Ends when service goal is reached

*On case by case basis

Always included

Receive real time listings matching personal criteria

4 months

Be proactively informed of the current housing market within the region

Enjoy swift support in scheduling viewings within 24 hours* (per batch of 3)

*Not a guarantee as the market is dynamic

Finding a permanent home

We proactively support your new employee in their home search

Local to-do's

Specialists proactively handle your new employee's requests, though the ultimate responsibility for completion rests with them

Personal selection of 4*

- Arrange in-city transportation
- Exchange driving license
- Set up your online identity
- Import personal belongings
- Register with additional insurances
- Register with a GP & dentist
- Set up your home utilities
- Activate your regional phone number

*Variable, within 9-week

*Your new employee will make the selection with the assistance of our specialists

Open question support

24/7 support is available for any questions the new employee might have during their relocation period

How do we do it

The basis of every relocation includes the following touch points



Dedicated personal coordinator

for guidance throughout the whole process via video calls and emails. Response time within 24 hours



Sophie chat support

24/7 native human support with a response time within 40 seconds



Knowledge-based app support

access to the chat, knowledge centre, community, stories

When we deliver

See below the roadmap that start rights after initiation

